



What Should We Do?







We are merely trying to understand the consequences of the presence of the needle, if it exists.

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Evolution of Database Technology

- 1950s: First computers, use of computers for census
- 1960s: Data collection, database creation (hierarchical and network models)
- 1970s: Relational data model, relational DBMS implementation.
- **1980s**: Ubiquitous RDBMS, advanced data models (extended-relational, OO, deductive, etc.) and applicationoriented DBMS (spatial, scientific, engineering, etc.).
- 1990s: Data mining and data warehousing, massive media digitization, multimedia databases, and Web technology.

Notice that storage prices have consistently decreased in the last decades

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A Brief History of Data Mining Research

 <u>1989 IJCAI Workshop on Knowledge Discovery in Databases</u> (Piatetsky-Shapiro)

Knowledge Discovery in Databases

- G. Piatetsky-Shapiro and W. Frawley, 1991)
- 1991-1994 Workshops on Knowledge Discovery in Databases
- (U. Fayyad, G. Piatetsky-Shapiro, P. Smyth, and R. Uthurusamy, 1996)
- 1995-1998 International Conferences on Knowledge Discovery in Databases and Data Mining (KDD'95-98)
- Journal of Data Mining and Knowledge Discovery (1997)
- 998-2005 ACM SIGKDD conferences

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What Led Us To This?

Necessity is the Mother of Invention

- Technology is available to help us collect data
 Bar code, scanners, satellites, cameras, etc.
- Technology is available to help us store data
- Databases, data warehouses, variety of repositories...
- We are starving for knowledge (competitive edge, research, etc.)

We are swamped by data that continuously pours on us.

- 1. We do not know what to do with this data
- 2. We need to interpret this data in search for new knowledge

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What Is Our Need?

Extract <u>interesting knowledge</u> (rules, regularities, patterns, constraints) from data in <u>large collections</u>.



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Introduction - Outline

- What kind of information are we collecting?
- What are Data Mining and Knowledge Discovery?
- What kind of data can be mined?
- What can be discovered?
- Is all that is discovered interesting and useful?
- · How do we categorize data mining systems?
- What are the issues in Data Mining?
- Are there application examples?





KDD Steps can be Merged

Data cleaning + data integration = data pre-processing Data selection + data transformation = data consolidation

KDD Is an Iterative Process



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Steps of a KDD Process Learning the application domain (relevant prior knowledge and goals of application) Gathering and integrating of data Cleaning and preprocessing data (may take 60% of effort!) Reducing and projecting data

- (Find useful features, dimensionality/variable reduction,...)
 Choosing functions of data mining
- (summarization, classification, regression, association, clustering,...)
- Choosing the mining algorithm(s)
- Data mining: search for patterns of interest
- Evaluating results
- Interpretation: analysis of results.
- (visualization, alteration, removing redundant patterns, ...)
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KDD at the Confluence of Many



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Data Mining: On What Kind of Data?

- Flat Files
- Heterogeneous and legacy databases
- Relational databases and other DB: Object-oriented and object-relational databases
- Transactional databases Transaction(<u>TID</u>, Timestamp, UID, {item1, item2,...})



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Data Mining Functionality

· Characterization:

Summarization of general features of objects in a target class. (Concept description)

Ex: Characterize grad students in Science

• Discrimination:

Comparison of general features of objects between a target class and a contrasting class. (Concept comparison)

Ex: Compare students in Science and students in Arts

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Data Mining Functionality (Con't)

· Classification:

Organizes data in given classes based on attribute values. (supervised classification)

Ex: classify students based on final result.

Clustering:

Organizes data in classes based on attribute values. (unsupervised classification)

Ex: group crime locations to find distribution patterns. Minimize inter-class similarity and maximize intra-class similarity

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What Can Be Discovered?

What can be discovered depends upon the data mining task employed.

•Descriptive DM tasks Describe general properties

•Predictive DM tasks Infer on available data



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Data Mining Functionality (Con't)

Association:

Studies the frequency of items occurring together in transactional databases. *Ex:* buys(x, bread) \rightarrow buys(x, milk).

Prediction:

Predicts some unknown or missing attribute values based on other information.

Ex: Forecast the sale value for next week based on available data.

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Data Mining Functionality (Con't)

- Outlier analysis: Identifies and explains exceptions (surprises)
- Time-series analysis:

Analyzes trends and deviations; regression, sequential pattern, similar sequences...

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Interestingness

Objective vs. subjective interestingness measures:
 Objective: based on statistics and structures of patterns.

- e.g., support, confidence, lift, correlation coefficient etc. - <u>Subjective:</u> based on user's beliefs in the data, e.g.,
- unexpectedness, novelty, etc.

Interestingness measures: A pattern is interesting if it is

- >easily understood by humans
- valid on new or test data with some degree of certainty.
- potentially useful
- novel, or validates some hypothesis that a user seeks to confirm

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Is all that is Discovered Interesting?

A data mining operation may generate thousands of patterns, not all of them are interesting.

 Suggested approach: Human-centered, query-based, focused mining

Data Mining results are sometimes so large that we may need to mine it too (Meta-Mining?)

How to measure?



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Can we Find All and Only the Interesting Patterns?

- Find all the interesting patterns: Completeness.
 - Can a data mining system find <u>all</u> the interesting patterns?
- <u>Search for only interesting patterns: Optimization.</u> – Can a data mining system find <u>only</u> the interesting
 - patterns? – Approaches
 - First find all the patterns and then filter out the uninteresting ones.
 - Generate only the interesting patterns --- mining query optimization

Like the concept of *precision* and *recall* in information retrieval

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Data Mining: Classification Schemes

- There are many data mining systems. Some are specialized and some are comprehensive
- · Different views, different classifications:
 - Kinds of knowledge to be discovered,
 - Kinds of databases to be mined, and
 - Kinds of techniques adopted.

Four Schemes in Classification

Knowledge to be mined:

- Summarization (characterization), comparison, association, classification, clustering, trend, deviation and pattern analysis, etc.
- Mining knowledge at different abstraction levels: primitive level, high level, multiple-level, etc.

Techniques adopted:

 Database-oriented, data warehouse (OLAP), machine learning, statistics, visualization, neural network, etc.

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Designations for Mining Complex Types of Data

- Text Mining:
 - Library database, e-mails, book stores, Web pages.
- Spatial Mining:
 - Geographic information systems, medical image database.
- Multimedia Mining:
 - Image and video/audio databases.
- Web Mining:
 - Unstructured and semi-structured data
 - Web access pattern analysis

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Requirements and Challenges in Data Mining

- · Security and social issues
- User interface issues
- Mining methodology issues
- Performance issues
- Data source issues

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Four Schemes in Classification (con't)

- Data source to be mined: (application data)
 - Transaction data, time-series data, spatial data, multimedia data, text data, legacy data, heterogeneous/distributed data, World Wide Web, etc.
- Data model on which the data to be mined is drawn:
 - Relational database, extended/object-relational database, object-oriented database, deductive database, data warehouse, flat files, etc.

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Requirements/Challenges in Data Mining (Con't)

- · Security and social issues:
 - Social impact
 - Private and sensitive data is gathered and mined without individual's knowledge and/or consent.
 - New implicit knowledge is disclosed (confidentiality, integrity)
 - Appropriate use and distribution of discovered knowledge (sharing)
 - Regulations
 - Need for privacy and DM policies

Requirements/Challenges in Data Mining (Con't)

- User Interface Issues:
 - Data visualization.
 - · Understandability and interpretation of results
 - Information representation and rendering
 - Screen real-estate
 - Interactivity
 - Manipulation of mined knowledge
 - Focus and refine mining tasks
 - Focus and refine mining results

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Requirements/Challenges in Data Mining (Con't)

- Performance issues:
 - Efficiency and scalability of data mining algorithms.
 Linear algorithms are needed: no medium-order polynomial complexity, and certainly no exponential algorithms.
 - Sampling
 - Parallel and distributed methods
 - Incremental mining
 - Can we divide and conquer?

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Requirements/Challenges in Data Mining (Con't)

- Other issues
 - Integration of the discovered knowledge with existing knowledge: A knowledge fusion problem.

Requirements/Challenges in Data Mining (Con't)

- Mining methodology issues
 - Mining different kinds of knowledge in databases.
 - Interactive mining of knowledge at multiple levels of abstraction.
 - Incorporation of background knowledge
 - Data mining query languages and ad-hoc data mining.
 - Expression and visualization of data mining results.
 - Handling noise and incomplete data
 - Pattern evaluation: the interestingness problem.

(Source JH)

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Requirements/Challenges in Data Mining (Con't)

- Data source issues:
 - Diversity of data types
 - · Handling complex types of data
 - Mining information from heterogeneous databases and global information systems.
 - Is it possible to expect a DM system to perform well on all kinds of data? (distinct algorithms for distinct data sources)
 - Data glut
 - Are we collecting the right data with the right amount?
 - Distinguish between the data that is important and the data that is not.

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Potential and/or Successful Applications

- · Business data analysis and decision support
 - Marketing focalization
 - Recognizing specific market segments that respond to particular characteristics
 - Return on mailing campaign (target marketing)
 - Customer Profiling
 - Segmentation of customer for marketing strategies and/or product offerings
 - · Customer behaviour understanding
 - · Customer retention and loyalty

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Potential and/or Successful Applications (con't)

• Fraud detection

- Detecting telephone fraud:
 - Telephone call model: destination of the call, duration, time of day or week. Analyze patterns that deviate from an expected norm.
 British Telecom identified discrete groups of callers with frequent intra-group calls, especially mobile phones, and broke a multimillion dollar fraud.
- Detecting automotive and health insurance fraud.
- Detection of credit-card fraud
- Detecting suspicious money transactions (money laundering)

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Potential and/or Successful Applications (con't)

- Sports
 - IBM Advanced Scout analyzed NBA game statistics (shots blocked, assists, and fouls) to gain competitive advantage.
 Spin-off → VirtualGold Inc. for NBA, NHL, etc.
- Astronomy
 - JPL and the Palomar Observatory discovered 22 quasars with the help of data mining.
 - Identifying volcanoes on Jupiter.

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Potential and/or Successful Applications (con't)

- Business data analysis and decision support (con't)
 - Market analysis and management
 - Provide summary information for decision-making
 - Market basket analysis, cross selling, market segmentation.
 - Resource planning
 - Risk analysis and management
 - "What if" analysis
 - Forecasting
 - Pricing analysis, competitive analysis.
 - Time-series analysis (Ex. stock market)

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Potential and/or Successful Applications (con't)

- Text mining:
 - Message filtering (e-mail, newsgroups, etc.)
 - Newspaper articles analysis
- Medicine
 - Association pathology symptoms
 - DNA
 - Medical imaging

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Potential and/or Successful Applications (con't)

- Surveillance cameras
 - Use of stereo cameras and outlier analysis to detect suspicious activities or individuals.
- Web surfing and mining
 - IBM Surf-Aid applies data mining algorithms to Web access logs for market-related pages to discover customer preference and behavior pages (ecommerce)
 - Adaptive web sites / improving Web site organization, etc.
 - Pre-fetching and caching web pages
 - Jungo: discovering best sales

Warning: Data Mining Should Not be Used Blindly!

- Data mining approaches find regularities from history, but history is not the same as the future.
- Association does not dictate trend nor causality!? - Drinking diet drinks leads to obesity!
 - David Heckerman's counter-example (1997):
 - buy hamburgers 33% of the time, buy hot dogs 33% of the time, and buy both hamburgers and hot dogs 33% of the time; moreover, they buy barbecue sauce if and only if they buy hamburgers.
 hot dogs > barbecue-sauce has both high support and confidence. (Of course, the rule hamburgers> barbecue-sauce even higher confidence, but that is an obvious association.)
 - A manager who has a deal on **hot dogs** may choose to sell them at a large discount, hoping to increase profit by simultaneously raising the price of **barbecue**
 - HOT-DOGS causes BARBECUE-SAUCE is not part of any possible causal model, could avoid a pricing fiasco.

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What Is Association Mining?

- · Association rule mining searches for relationships between items in a dataset:
 - Finding association, correlation, or causal structures among sets of items or objects in transaction databases, relational databases, and other information repositories.

- Rule form: "Body → Head [support, confidence]

• Examples:



major(x, "CS") \wedge takes(x, "DB") \rightarrow grade(x, "A") [1%, 75%]

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Quick Overview of some Data Mining **Operations**

Association Rules Clustering Classification

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Basic Concepts

 $T = \{i_a, i_b, ..., i_t\}$ A transaction is a set of items:

 $T \subset I$, where I is the set of all possible items $\{i_1, i_2, \dots, i_n\}$

D, the task relevant data, is a set of transactions.

An association rule is of the form: $P \rightarrow Q$, where $P \subset I$, $Q \subset I$, and $P \cap Q = \emptyset$

 $P \rightarrow Q$ holds in *D* with <u>support</u> s and

 $P \rightarrow Q$ has a <u>confidence</u> c in the transaction set D

Support($P \rightarrow Q$) = Probability($P \cup Q$) Confidence($P \rightarrow Q$)=Probability(Q/P)



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Association Rule Mining



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Frequent Itemset Generation







The goal of data classification is to organize and categorize data in distinct classes.

What is Classification?

- A model is first created based on the data distribution.
- ▶ The model is then used to classify new data.
- ▶ Given the model, a class can be predicted for new data.



